



Boston College

Course Evaluation Summary Report - MB80201-2007S-tx1 MGMT ORGANIZATIONL CHANGE Harrington, J Bradley

	Total Surveys	Surveys Submitted	Response Rate	Q1	Q2	Q3	Q4	Q5	Q6
BC2007S	54,400	49,036	90.14%	3.91	4.04	4.20	4.22	4.06	3.36
Carroll School of Management	7,246	6,718	92.71%	3.95	4.07	4.25	4.31	4.08	3.42
Organization Studies - Human Resources	608	555	91.28%	4.08	3.97	4.07	4.29	4.27	3.40
MB80201-2007S-tx1 MGMT ORGANIZATIONL CHANGE Harrington, J Bradley	16	16	100.00%	4.75	4.63	4.19	4.75	4.80	3.19

	Response 1	Response 2	Response 3	Response 4	Response 5	N/A	No Response	Mean	STD
1. What rating does this instructor deserve as a teacher? Poor = 1/Acceptable = 2/Good = 3/Very Good = 4/Excellent = 5	0 0.00%	0 0.00%	0 0.00%	4 25.00%	12 75.00%	0 0.00%	0 0.00%	4.75	0.45
2. Regular class attendance was necessary for learning the required content. Strongly Disagree = 1/Disagree = 2/Uncertain = 3/Agree = 4/Strongly Agree = 5	0 0.00%	0 0.00%	0 0.00%	6 37.50%	10 62.50%	0 0.00%	0 0.00%	4.63	0.50
3. The course helped me to acquire factual information. Strongly Disagree = 1/Disagree = 2/Uncertain = 3/Agree = 4/Strongly Agree = 5	0 0.00%	0 0.00%	2 12.50%	9 56.25%	5 31.25%	0 0.00%	0 0.00%	4.19	0.66
4. The course helped me to understand principles and concepts. Strongly Disagree = 1/Disagree = 2/Uncertain = 3/Agree = 4/Strongly Agree = 5	0 0.00%	0 0.00%	0 0.00%	4 25.00%	12 75.00%	0 0.00%	0 0.00%	4.75	0.45
5. The instructor was available for help outside of class. Strongly Disagree = 1/Disagree = 2/Uncertain = 3/Agree = 4/Strongly Agree = 5	0 0.00%	0 0.00%	0 0.00%	3 18.75%	12 75.00%	1 6.25%	0 0.00%	4.80	0.41
6. Compared to other courses having the same credits and hours, the time required for this course was: Much Less = 1/Less = 2/The Same = 3/More = 4/Much More = 5	0 0.00%	1 6.25%	12 75.00%	2 12.50%	1 6.25%	0 0.00%	0 0.00%	3.19	0.66

7. What are the strengths of this instructor?

- * One of the best classes that I took at BC. Great Professor with a lot of knowledge. Great readings, cases, and in class exercises. Well rounded in teaching methods.
- * Prof. Harrington is a very engaging speaker. He uses his sense of humor effectively to keep his lectures and class discussions interesting.
- * Professor brings good experience to the role. Engaging personality and broke up the full-day Saturdays well with different exercises and team work. Logical design to syllabus. Good use of cases. Solicited good class discussion.
- * Very articulate Understands we are part-time students and have other commitments, so is flexible in working with us Knowledgeable Engaging Made class fun with relevant stories and personal anecdotes that added to the learning experience
- * Able to synthesize and balance experience in the business world with academic principles and knowledge. Willing to help with personal development as well as academic development. Broad range of knowledge relevant to change management was helpful in this class for students to get as many high-level concepts out of the time as possible. Topics covered could be used next day on the job.
- * Prof. Harrington did an excellent job tying all the material together. The readings, assignments, class exercises, and lectures together provided a tremendous framework for students to learn about organizational change. More importantly, the class provided practical knowledge and skills that could be executed immediately at work and in one's personal life. Thanks.
- * very passionate. engaged all students. great examples and very interesting
- * knowledgeable, has a lot of practical experience, considerate, approachable
- * Has real-world experience in the areas he is teaching, very interesting topics, enjoys teaching, is passionate about subject matter, has a good sense of humor
- * Very personable & approachable - got to know students and their respective careers/goals. Applied the principles he taught to realistic work situations making tools and techniques usable in the future. Class flowed in a structured manner and mirrored taught processes. Made a Friday/Saturday class go by more quickly with activities and exercises throughout.
- * Instructor was energetic and brought a lot of real world material into course. Readings were relevant and interesting. He facilitated good discussions and made the class very interesting.
- * Very enthusiastic about the subject matter. He worked in the corporate world for almost 20 years, so he can relate the subject matter really well and has useful examples.
- * Engaging, well prepared, good facilitator, provided good learning environment, I thought the readings were really interesting and appropriate, Prof. Harrington's professional background and experiences were interesting and added to the class

8. How could this instructor improve the course?

- * Overall, a great class. I would have enjoyed even more of the class exercises, since they provided examples of how the theories can be used in real business situations.

- * More links to current companies, practices, business issues, etc would be interesting.
- * More outside presentations/speakers..
- * More attention to time - some topics that require less attention should be given less time.
- * conordinate the class to have breakfast together
- * Out of all the readings, I think that the Hoshin and the TQM readings were the least interesting and the most difficult to grasp. I'm not saying to remove this material from the course (especially TQM), but maybe explore these areas in more detail or look at them from a different angle.
- * A shorter final paper would encourage you to focus more on the key learnings and be more concise than to talk about almost everything. The BU professor who wrote about the Ingar Skaag case was good to have, but he would have been better if he had been briefer. It started to get repetitive and I lost interest.
- * a lot of readings.....cut down

9. Additional comments:

- * great class and great professor. really cared about material
- * I can honestly say that this was one of the best (if not the best) classes I have taken so far in the MBA program. The professor led us through lively class discussions, and the material that we discussed was very applicable to my job.
- * Great class. I learned a lot, and I really appreciate the pizza social on the last day.
- * Definitely one of my best classes and is guiding me to want to take additional courses with him, but also in the organizational change field. I highly recommend him to other students as well!
- * The professor from NH was interesting, but I didn't think his case study added that much to my learning. I felt like he was more interested in telling us how involved he was in the company and with the CEO. I would have rather done more role-playing or interactive learning.
- * Thoroughly enjoyed class and would definitely take another course offered by Professor Harrington.
- * Set-up of classes was conducive to staying focused for 8 hour time blocks. Mixing of lecture, speakers, case disucssion, readings, group activities, etc was very effective! Really enjoyed the Catholic Church case study.
- * Very engaging professor.
- * Useful course on an important subject. I walk away with a good understanding of change management. It will help me going foward in the working world.
- * Great class!! Made me think a lot about myself.